MARTELLO

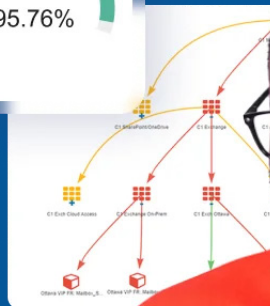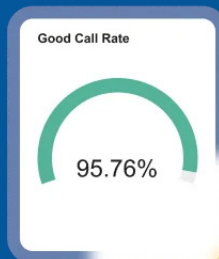**Martello Vantage DX**

GET IN FRONT OF THE PROBLEM

The only solution purpose-built to optimize Microsoft Teams and Microsoft 365.

Good Call Rate

95.76%

TOO MANY TOOLS, NOT ENOUGH INSIGHT

That's how it is for most IT teams tasked with managing their organizations' Microsoft communication and collaboration apps. They hop between siloed monitoring tools, skim multiple screens, and constantly scramble to fight the latest fire.

As if that wasn't enough, even with that piecemeal approach, IT still has no end-to-end visibility of the full Microsoft environment. Whole segments can't be seen or monitored — including the local and ISP networks where most problems originate.

The end result? Users get a subpar experience and downtime piles up. Apps don't get the use they should, service-level agreements (SLAs) go unenforced, and IT gets blamed for what they clearly can't control.

But it doesn't have to be that way. With Martello Vantage DX, Microsoft Teams and Microsoft 365 become easy to monitor, optimize and control.
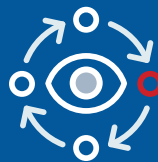
Everything you need to deliver an ideal Microsoft experience

Vantage DX gives you the complete picture to proactively manage Microsoft Teams and Microsoft 365.
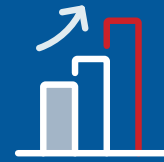
PROACTIVE MONITORING

Early issue detection with synthetic testing and automated prioritization.

END-TO-END VISIBILITY

Visual network path tracing with a single dashboard view to pinpoint root causes.

PERFORMANCE AND COST OPTIMIZATION

Analytics-based insights, SLA enforcement, usage tracking and more.
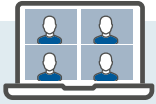
Leading companies trust Vantage DX.

BERRY BROS & RUDD
WINE & SPIRIT MERCHANTS

Department for
Work & Pensions

Nicolet
NATIONAL BANK

Vitrolife

MONITOR THE APPS YOUR ORGANIZATION DEPENDS ON

Microsoft Teams

Optimize the performance of classic **Teams** collaboration, **Teams Phone** and **Teams Rooms** to keep clients satisfied with proactive problem solving and rapid issue resolution.

Microsoft 365

Proactively monitor the full range of 365 apps and cloud services to ensure SLAs are met including Azure Active Directory Services, Exchange, **OneDrive**, **SharePoint**, and **Copilot**.

Comprehensive features. One integrated view.

Here's what you get with Martello Vantage DX:

PROACTIVE MONITORING

Continuous monitoring with customized alerts based on the thresholds that you define

Proactive synthetic testing simulates user behaviors to expose potential issues before users are affected

App-specific identification of issues and severity for Microsoft 365

AI anomaly detection and early warning of Microsoft outages to prevent wasted troubleshooting time

Automated prioritization of detected issues based on your criteria, so you respond first to what matters most

FASTER TROUBLESHOOTING

End-to-end visibility of the entire Microsoft environment — from the Microsoft database through the ISP and local networks to endpoints and devices including Teams Rooms

Visual network path tracing for Microsoft Teams that reveals root causes and who's responsible
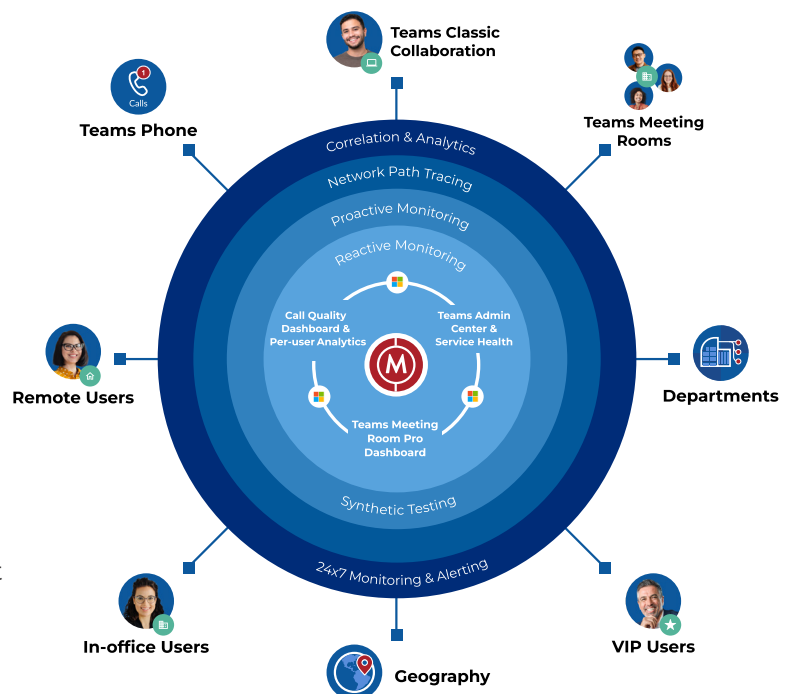
Automatic collection and correlation of all Microsoft and ServiceNow data

INSTANT INSIGHTS

A single, integrated view of all monitoring and testing data and license and usage data with trend analysis and customizable no-code dashboards

SLA management and reporting

Rapid support of new Microsoft capabilities, including Copilot for Microsoft 365

AUGMENT YOUR MICROSOFT TOOLS

Native Microsoft tools provide important information about the performance of Teams and 365. Vantage DX takes those insights to the next level by integrating, enhancing and adding to them.

With Vantage DX, you see not just what happened in the past but gain the ability to anticipate what may happen in the future — and act before users even know there's a problem.

	Various Microsoft Native Tools	Vantage DX All in one console
Monitoring		
Proactive monitoring with synthetic testing	❌	✅
Incident alerting with custom thresholds	❌	✅
Monitor all users and license types	❌	✅
Monitor and alert on groups of users ie. VIP users, Sales Team, Remote vs. In-office users	❌	✅
AI-based Early Warning of Microsoft Outages – usually an hour ahead of Microsoft outage announcement	❌	✅
Service Level Agreement monitoring and alerting	❌	✅
Visibility		
Unified visibility of all participants in a call including Teams users, Teams Phone users, and Teams Rooms	❌	✅
Network path tracing from user to Microsoft data center	❌	✅
SBC load and performance visibility for Teams Phone	❌	✅
Endpoint (RAM, CPU, Client Version)	✅	✅
Automatic discovery of offices	❌	✅
Analytics		
Correlation of all visibility data sources	❌	✅
Root-cause analysis	❌	✅
Advanced analytics and drill-down dashboards	❌	✅

Less firefighting. Happier users. Better performance. Switch from reactive to proactive digital experience management with Martello Vantage DX.

GET THE FULL STORY

About Martello

At Martello Technologies, we empower IT teams around the world with unique SaaS for Microsoft Teams and Microsoft 365. Our team of seasoned high-tech veterans, creative problem solvers, ambitious new grads and an experienced board of directors all share the same mission: to deliver exceptional and productive digital user experiences in the modern workplace. Martello Technologies (TSXV: MTLO) is a public company headquartered in Ottawa, Canada with employees in Europe, North America and the Asia Pacific region.

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